



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application

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Technology Center 2600

Inventor(s) : M. Kepler et al.

Case : 41698-1047

Serial No. : 09/520,306

Group Art Unit: 2642

Filed : March 7, 2000

Examiner : H. Agdeppa

Title : Directory Assistance System Capable of Providing Telephonic Concierge Services

SECOND AMENDMENT

I hereby certify that this paper is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner of Patents and Trademarks, Washington, D.C. 20231, on May 10, 2002.

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Signature

May 10, 2002
Date of Signature

Commissioner for Patents
Washington, D.C. 20231

Sir:

In response to the Final Office Action dated January 15, 2002, applicants hereby submit a Request for Continued Examination (RCE) of the above-identified patent application, and the following amendment and remarks.

IN THE SPECIFICATION

Replace the paragraph beginning at page 15, line 24 with the following paragraph:

The data network 124 consists of, but is not limited to, a local area network (LAN). The LAN may connect to a plurality of other similar remote LANS to form the WAN. The LANS are connected to one another via routers or other WAN connections. The WAN may furthermore be connected by a frame relay connection which is a telecommunication service designed for cost-efficient data transmission for intermittent traffic between LANs and between end-points in a

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02 FC:102 84.00 OP
03 FC:103 180.00 OP
04 FC:115 110.00 OP